

OFADM 320

Telephone Techniques

Fall 2017

90-100% A

80-89% B

70-79% C

60-69% D

	Lab	Lab	Lab	Lab	Lab	Lab	HW	HW	HW	HW	QZ	QZ	QZ	QZ	QZ	FN							
	Lab	Lab	Lab w/messages	Lab	Lab (message)	Lab	Listen/Hear	Voice Message	Script	Script w/msg	Techniques	Listening	Essential	Svc. Mentality	Irate Caller	Final	Quizzes (20%)	Homework (25%)	Lab (30%)	Final (25%)	Course Average	Course Grade	
	9/13	9/18	9/25	9/27	9/27	10/2	9/6	9/24	9/25	9/27	9/6	9/13	9/18	9/25	10/3								
0884933	10	10	9	10	10	10	10	10	10	0	10	8	10	9	10	65	94.0	75.0	98.3	90.3	89.6	A	0884933
0849818	10	10	9	10	9	10	10	10	10	10	10	8	10	10	8	62	92.0	100.0	96.7	86.1	93.9	A	0849818
0864150	0	10	7	7	0	0	0	0	0	0	10	0	10	8	0	55	56.0	0.0	40.0	76.4	42.3	F	0864150
0870746	10	10	10	10	10	10	10	10	10	10	10	10	10	10	9	60	98.0	100.0	100.0	83.3	95.4	A	0870746
0617450	10	10	9	10	10	10	10	10	8	9	10	0	9	10	9	65	76.0	92.5	98.3	90.3	90.4	A	0617450
0133156	10	10	10	10	10	10	10	10	10	10	10	9	10	10	8	69	94.0	100.0	100.0	95.8	97.8	A	0133156
0815749	10	10	0	10	9	7	10	10	10	9	10	7	9	0	10	58	72.0	97.5	76.7	80.6	81.9	B	0815749
0857232	10	10	7	10	9	9	10	10	9	10	10	7	9	7	4	61	74.0	97.5	91.7	84.7	87.9	B	0857232
0797786	10	10	6	10	7	9	10	9	9	9	10	9	10	10	7	46	92.0	92.5	86.7	63.9	83.5	B	0797786
0765617	10	10	7	8	9	9	10	7	7	10	10	10	10	10	7	70	94.0	85.0	88.3	97.2	90.9	A	0765617
0849233	0	0	0	0	0	0	10	0	0	0	10	9	0	10	0	0	58.0	25.0	0.0	0.0	17.9	F	0849233
0286952	0	10	10	10	10	0	10	10	10	10	10	8	10	10	10	67	96.0	100.0	66.7	93.1	87.5	B	0286952
0546139	10	10	9	10	10	10	10	9	10	10	10	8	9	10	7	63	88.0	97.5	98.3	87.5	93.4	A	0546139
0739741	10	10	8	10	10	10	10	10	10	10	10	7	9	9	8	60	86.0	100.0	96.7	83.3	92.0	A	0739741
0424428	10	10	10	10	10	10	10	10	10	10	10	0	9	9	10	72	76.0	100.0	100.0	100.0	95.2	A	0424428
	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	72	50.0	40.0	60.0	73.0			